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ABSTRACT

This annual report highlights the accomplishments of the Alabama Public Library Service (APLS) during 1990. Introductory materials include a map of Alabama's Congressional districts, photographs of the executive board of APLS, and comments from the chairman of the executive board and from APLS' director. Accomplishments are reported under the following headings: (1) Agency Services (i.e., the success of the summer reading program "Al's Summer Splash" which featured an alligator mascot, growth in the production of the Alabama Interlibrary Catalog (ALICAT) and the APLS catalog, the addition of 18 fax machines and a number of computer systems, the production of many more braille items, information dissemination, and the development of a VHS videocassette collection); (2) Circulation; (3) Agency Publications (e.g., APLS catalogs, manuals, guides, and newsletters); (4) Continuing Education; (5) Financial Responsibilities (including a breakdown of the Titles I, II and III grants distribution); and (6) Special Projects (e.g., grants to improve inadequate library and information services and projects which targeted government and non-profit institutions). A chart summarizes monies awarded to public libraries and library systems under Titles II and III of the Library Services Construction Act, and a directory of APLS staff concludes the report. (MAB)

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ALABAMA PUBLIC LIBRARY SERVICE

1990 ANNUAL REPORT

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U. S. CONGRESSIONAL DISTRICTS MAP

ALABAMA

PREPARED BY THE

STATE OF ALABAMA HIGHWAY DEPARTMENT

BUREAU OF STATE PLANNING

SURVEYING AND MAPPING DIVISION

JAN 1, 1987

5

ALABAMA PUBLIC LIBRARY SERVICE

EXECUTIVE BOARD

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FROM THE CHAIRMAN

As the Alabama Public Library Service enters the 90's, its commitment to library service remains unchanged. Though we have entered into a new decade of higher technology and sophisticated machinery, APLS is unswerving in its goal to provide quality public library service to every man, woman and child in Alabama.

There is nothing more important to this agency than this commitment to the citizens of this state. With its regular services of consulting, film and video loans, reference assistance, interlibrary loan and services for the handicapped as well as its specialty services of sponsoring workshops and conferences for librarians and library supporters, APLS has shown its dedication to quality library services.

The Alabama Public Library Service will continue to support quality library services across the state. As we head toward the 21st century, it is one goal that will not change.

Bernard Malkmus

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DIRECTOR'S COMMENTS

On behalf of the entire staff of the Alabama Public Library Service, I am pleased to present to you the Annual Report for FY1990. This report illustrates not only the scope of the Agency's programs, but also the dedication of many people who work tirelessly for the improvement of Alabama's libraries.

Throughout the Agency in FY1990, staff members contributed their efforts to multiple activities. These include increased continuing education opportunities, an improved Summer Library program, increased reference and interlibrary loan service, enhanced services for the blind and physically handicapped and increased automation throughout the Agency. While these and other projects have kept everyone busy, we have not forgotten our primary mission. That purpose is to assist others in making their own libraries as effective and successful as possible. All of the on-going and new programs at APLS are designed to assist in the betterment of local libraries. As you read this Annual Report, you'll discover that our efforts in 1990 were meant to supplement the work of countless library advocates statewide.

Please accept this Annual Report with my gratitude. We are appreciative of the support of so many people in Alabama.

Blane K. Dessy

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AGENCY SERVICES

During fiscal year 1990, the Alabama Public Library Service provided a variety of services to a diversity of Alabama citizens. Each division of the agency provided those services which were within the scope of its task and mission statements listed in the Agency's goals in addition to services which were either new or required a one-time participation.

The most visible regular service project of the Agency is the annual summer reading program which is supervised by the Library Development Division. The 1990 program introduced a new mascot, Al A. Bama, an alligator with charisma, and was entitled *Al's Summer Splash.* The program reached 45,555 young people across the state, with 34,534 meeting the requirements for a certificate of completion. Public librarians estimated that 701,268 books were read during the summer months as a result of this program. To promote the program, an alligator costume was created and made available to libraries upon request.

Items produced by the Support Services Division for the program included posters, certificates, logs, bookmarks and manuals. The Regional Library for the Blind and Physically Handicapped reported eleven juvenile readers who read 156 books through the summer reading program. A basic packet consisting of a brailled poster and bookmark, an information flyer and a suggested reading list was sent to all registered juvenile readers between the ages of five and twelve to encourage these children to participate. At the conclusion of the summer program, each of these children received a surprise gift (alligator memo pads or singing tops) along with his reading certificate.

Compared with the 1989 program figures and adjusted to reflect the difference in the rate of return of the evaluation reports, the statewide 1990 summer reading program showed a decrease of 7% in the number of children enrolled, but an increase of 36% in the number of books read, an increase of 9% in the number of programs offered by libraries and an increase of 37% in children attending specific programs. Based on these figures and accompanying narrative evaluations, it appears that the addition of a mascot and a more intensive promotional component to the program inspired both librarians and children to become more involved in the 1990 program.

During FY90, the Library Operations Division produced one edition of the Alabama Interlibrary Catalog (ALICAT), the state union catalog in microfiche which reflected a

growth in the database from 2,097,995 to 2,195,726 title entries in 4,896,687 locations. The Agency distributed four editions of MICROCAT, the APLS catalog, which reflected a growth from 119,924 titles to 123,592 titles.

The Alabama Union List of Serials (AULS) moved from ALEX in Huntsville to APLS with no loss of momentum because the AULS Librarian moved to Montgomery with the ongoing project. ALICAT, MICROCAT and AULS were invaluable aids in insuring rapid service by Library Operations personnel.

In March, APLS had its first Superintendent of Documents depository inspection and was rated unusually high for a first inspection. All suggestions made by the inspector were implemented. APLS received 1,117 item numbers or 15.41% of those items offered to depository libraries. The availability of materials in the government documents collection became a significant factor in the Agency's continued ability to provide service.

Eighteen additional fax machines were placed in libraries throughout the state - twelve in public library system headquarters and six in a multitype demonstration. Other libraries purchased fax machines and began submitting requests to APLS via fax. The percentage of requests coming into the Reference Department via fax rose from approximately 33% in FY89 to approximately 37% in FY90.

The Agency Business Office began using various computer systems all of which operate on the State Data Center's mainframe computer. These included the Governmental Financial System (GFS), the Local Governmental Financial System (LGFS), the Governmental Human Resources System (GHRS) and the State Purchasing System (SNAP). The Support Services Division provided new terminals and access to these systems through the in-house BULL system. In addition, Support Services significantly increased its output of report printing during FY90 and expects this increase to continue into the 1991 fiscal year.

The Versabraille/Romeo Brailler System enabled the Regional Library for the Blind and Physically Handicapped personnel to produce a large quantity of brailled items which were requested by other state agencies, patrons and consumer groups. A calendar is produced annually along with sports schedules, agendas and schedules for conferences, consumer groups newsletters and letters to and from legislators. The Regional Library's brailling capability has led to inquiries from other Regional Libraries regarding their contracting braille services for their patrons from Alabama's Regional Library.

Information packets concerning other services offered by the Regional Library were prepared and distributed to public libraries. Included in each packet were new NLS patron applications, fact sheets, a poster and miscellaneous NLS packets.

In response to the results of a survey, the Audiovisual Department began development of a VHS format videocassette collection. The range of subject matter was broadened with the first large order arriving in the spring. The 16mm film collection was maintained with the decision being made to continue this maintenance until some time in the future.

The Agency staff worked in conjunction with other state agencies to provide or improve library services to an array of groups. These included the Alabama Department of Youth Services, Department of Corrections, Department of Mental Health and Retardation, and the Alabama Institute for the Deaf and Blind.

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CIRCULATION

Circulation statistics in the various departments were mixed. Despite budget cutbacks which necessitated changes or curtailment of services or service-oriented programs, the overall circulation of both print and non-print materials remained at its usual high level.

Both circulation and the overall number of requests received (not including COPIC requests) increased from the 1989 number. Specific title requests increased by 8.8%, reference-referral requests increased by 11% and photocopy requests (exclusive of COPIC) increased by 37.4%. As the budget constraints mandated a decrease in book funds, requests which utilized the OCLC database increased by 18% and amounted to a use of interlibrary loan for 14.3% of the requests filled during FY90.

New WYSE 60 terminals were purchased and installed throughout the entire Library Operations Division in order to obtain improved capabilities through the CLSI System conversion to the UNIX operating system. The DEC-based OCLC/CLSI interface was replaced with an IBM PC interface, a change necessitated by the vendor's conversion to the IBM PC as the workstation platform.

Walk-in patrons increased by 28% during the fiscal year, with periodical indexes and collections receiving heavy use. In the last nine months of the fiscal year, walk-in patrons made a total of 18,178 photocopies and 7218 microform printouts.

Requests for materials from public libraries on recurring topics covered such subject areas as beginning Spanish tapes; attention deficit disorder; repair guides for specific vehicles; grants or loans for starting a small business; mitral valve prolapse; euthanasia; and home schooling.

This year's unique questions included requests for pictures of the insignia for the Women's Air Service Pilots in World War II; federal regulations regarding the production and sale of shopping carts; how to make hominy; plans for an artist's easel; articles on TEDS (Turtle excluder devices); a diagram of a 1941 Philco radio tube; the number of golf courses in Alabama; a copy of a speech Gorbachev gave in Rome in November 1989; how to build a Russian fireplace; how to assemble and play bagpipes; name of states in which a thirteen-year-old may marry; how to dye sand; the Russian phrase for

"where is the library"; and how to determine the sex of a chicken. The "hot topic" of the year was awarded to the numerous requests for books on the construction of various outdoor structures.

Circulation of 16mm films declined by 1,757 or 11% from FY89. The number of times a film was shown declined by 3,724 or 11%, with the total viewing audience declining by 167,198 or 15%.

Video circulation increased by 157 or 145% from FY89. The number of times a videocassette was shown increased by 221 or 134%, with total audience increasing by 3,137 or 168%. The video statistics are significant because there is no catalog of Agency video holdings and there are fewer than two hundred in the collection.

The staff in the Technical Services Department, in addition to consulting with public librarians and other state departments on various library problems, continued to select, purchase and process materials to enable the public service units to effectively serve patrons. Despite drastic cuts in the materials budget, by the end of FY90, resources in the collection grew with the addition of periodicals, microfilm, sheets of microfiche, books, 16mm films and videocassettes.

During FY90, the Regional Library for the Blind and Physically Handicapped circulated 19,246 disc titles, 124,659 cassette titles and 2,611 braille titles. The disc circulation continued its expected decline, while the cassette circulation reached a predictable increase. Braille circulation dropped 300 volumes due to fewer patron requests. Overall circulation for the Regional Library increased by some 2,500 items.

The Regional Library began service to 771 new patrons while losing 551 for a net gain of 220 patrons. "Braille only" readers increased from 44 to 66, with the 290 patrons who can read braille accounting for 5.6% of the total readership of the Regional Library.

The total number of volunteers reached 310 during the year. An average of 45 volunteers per month donated at least one hour of time to assist the Audio Duplication personnel in the areas of narration, monitoring, reviewing, shelving, mailings and machine repairs.

In order to comply with National Library Service suggestions, the Regional Library ordered all seventeen quality/assurance (Q/A) magazines recorded on cassette by other regional libraries for circulation to its patrons. The response to this new service was overwhelming and reproduction of magazine submasters increased 430% within two months of implementation.

Although fewer books were recorded, the quality of the product was improved. Much of the year was devoted to editing and correcting older book recordings so that they could be made available for circulation during the fiscal year.

ALABAMA PUBLIC LIBRARY SERVICE

PUBLICATIONS AND PROMOTIONAL ACTIVITIES

The added capabilities provided by the upgrade of the in-house BULL computer system in 1989 allowed for the long overdue publication of the *Alabama Library Information Network (ALIN) Manual.* The publication of this document was accomplished by using the user files maintained by Library Operations as input to a formatting and printing process accomplished by Data Processing. Camera-ready copy, which was then sent to the Printing and Publications Division for printing, was accomplished by using the in-house laser printer to produce a master set of pages. This eliminated time-consuming duplication of re-keying, proofreading and paste-up previously required. This process is being used to prepare materials for *CINEMATICS II Supplement,* a catalog of 16mm films in the APLS collection. The majority of work on this publication was completed during FY90, with the actual publication date scheduled for FY91.

A brochure was produced which briefly outlined the general functions of the Agency and each division within the Agency. Called simply *Alabama Public Library Service* and featuring a four-color process artist's conception of the front view of the APLS building, the brochure is used as a handout at meetings, conferences, workshops, and exhibits to publicize Agency services.

Support Services began publishing a new Agency newsletter, *APLSauce.* Geared to public library administrators, public library board chairs and the APLS Executive Board, this bi-weekly publication provides information/reminders on a more timely basis than is available through the official Agency newsletter *COTTONBOLL* which is published bi-monthly.

Two brochures were produced to highlight the APLS 16mm film collections in the subject areas of art and literature which were slated for general distribution. A bibliography on fundraising for non-profit organizations was also produced.

The Regional Library for the Blind and Physically Handicapped's official newsletter, *WhAT's LINE,* continued to be published on a quarterly basis. Other promotional activities for the Regional Library included both taped and live interviews which were broadcast on commercial radio and television stations throughout the state. A taped interview

with the Regional Librarian was aired on Radio Reading Service in the Mobile area. Numerous newspaper and magazine articles featured the Regional Library and its staff during the fiscal year.

Literacy Connection, the newsletter of the Alabama Literacy Coalition was published bi-monthly. Programs and brochures were produced to be used during meetings and conferences.

The Governor's Conference on Library and Information Services and the preceeding District Conferences which will be held in various parts of the state occupied a large amount of planning and production time. Press releases, brochures, letterhead and other materials needed to support these conferences were produced and printed. Printed items to be used at other meetings or Agency functions were produced and printed as needed.

ALABAMA
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CONTINUING EDUCATION

Continuing education programs produced during FY90 covered a broad range of topics. Workshops and seminars targeted public library trustees, library directors, library staffs, various groups of library patrons and volunteers.

In conjunction with its annual Volunteer Recognition Day activities, the Regional Library for the Blind and Physically Handicapped hosted a workshop on audio description as used with magazine recordings. The new tone indexer, a recent addition to the BPH equipment, was explained and demonstrated. This equipment will allow a patron to locate particular passages, chapters or even specific recipes within a recorded book or magazine without having to listen to the entire recording. Another added attraction this year was the "Microphone" award which was given to the outstanding narrator/monitor team for FY90.

The Regional Library for the Blind and Physically Handicapped hosted the annual workshop on Talking Book Repair for the Telephone Pioneers from Alabama and neighboring states. This workshop was conducted by the National Library Service's Equipment and Materials Maintenance coordinator.

The annual AV Showcase was a one-day event this year. Attended by film and video librarians from throughout the state, the participants previewed films and videos from among the sixteen new 16mm films and the 109 video titles which had been added to the APLS collection.

Library Operations staff presented a program on APLS reference services in a series of nine workshops in cooperation with Library Development staff. Also during the year, Library Operations staff conducted training sessions on reference interview, the vertical file and copyright law.

Workshop topics addressed by the Library Development staff during FY90 were diverse. In cooperation with the Alabama Library Association and other professional or related agencies, Library Development presented *Getting to Know You: Young Adult Programming That Works* at the 1990 Alabama Library Association Annual Conference, *Ten Tips For Tempting Reluctant Young Adult Readers* was produced six times for the LAMP Tour. Other young adult workshops included fall and spring book review meet-

ings, two Booktalking workshops, inservice training as requested by public libraries throughout the state and a presentation at Young Adult Literature Class at the University of Alabama.

Library Development staff produced a series of four seminars for library trustees aimed toward improving their performance in smoothly governing local public libraries. Literacy and its lack in Alabama were addressed in two separate workshops. Other topics included stress management, automation, libraries in the 90's, how-to-establish-a-library presentation, the influence of African music on American jazz and spirituals, and LSCA.

As a trial experience, APLS opened workshop attendance to school librarians. This was accomplished with the cooperation of the Department of Education. Twenty-one school librarians took advantage of the invitation and attended various workshops in their geographical areas during the year.

The APLS staff continued to meet their professional obligations through attendance at professional workshops and participation in ALA and AlaLA, NLS-sponsored conferences and consumer organization meetings.

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SPECIAL PROJECTS

The Library Development Division completed the second year of the Library Services and Construction Act (LSCA) funded project which was designed to assist public libraries in Alabama to meet the basic reference collection standard. During the past 24 months, personnel monitored the project which allowed $1000 worth of reference materials to be placed in 47 libraries and provided monies to produce nine reference skill-sharpening workshops for some 190 participants.

A grant of $7000 was awarded to the Alabama Department of Youth Services to establish library service at the Chalkville campus. The LSCA funds were utilized for the improvement of inadequate library and information services to those who are institutionalized. Supervised by Library Development personnel, two consultations were made during the fiscal year and a final consultation planned prior to the expiration of the contract.

Library Operations staff provided coordination and registration support in addition to being a co-sponsor of the Cultural Legacy Conference which was held in Birmingham.

Special projects which targeted government and non-profit institutions continued to be a high priority for Regional Library personnel. These included 200 copies of the Department of Education's revised "Policies and Procedures of the Business Enterprise Program"; reproduction of a special AARP cassette series for senior patrons; the South Central Bell consumer guide tape; and various project requests from Alabama Medicaid agency, Alabama State Council on the Arts and the Alabama Humanities Council.

Personnel in all divisions of the Agency became involved in the planning and production of the Alabama Governor's Conference on Library and Information Services, a forerunner to the White House Conference on Library and Information Services. District Conferences will preceed the Alabama Governor's Conference from which delegates and alternates will be chosen. A 50-page manual was developed and distributed as well as other printed materials which may be used during the conferences.

Other special projects during FY90 in which Agency staff played a role included participation in the Federal-State Cooperative Data Project; APLS Committee on Continuing Education; Alabama Humanities Foundation; National Issues Forum; LAMP; and Interdepartmental Literacy Coalition.

ALABAMA PUBLIC LIBRARY SERVICE

FINANCIAL RESPONSIBILITIES

The Executive Board of the Alabama Public Library Service approved grants of Library Services and Construction Act (LSCA) funds under Title I, Title II and Title III to the following public libraries, library systems and state agencies.

Library	*Grant*
Abbeville Public Library	
Develop collection	$ 948
Adelia M. Russell Library	
Develop collection	4,740
Alabama Department of Corrections	
Add five prison libraries	25,000
Alabama Department of Mental Health	
Provide institutional library services	27,600
Alabama Department of Youth Services	
Develop library services for Chalkville campus	7,000
Alabama Institute for the Deaf and Blind	
Develop patron outreach project	13,500
Alabama Public Library Service	
Help libraries develop basic reference collections	47,029
Albert L. Scott Public Library	
Develop collection	9,480
Aliceville Public Library	
Develop collection	5,005
Annie L. Awbrey Public Library	
Develop collection	1,668

Library	*Grant*
Arab Public Library	
Develop collection	$ 768
Ashland City Public Library	
Develop collection	1,782
Baldwin County Library System	
Develop storytelling program	5,214
Birmingham-Jefferson County Library	
MURL program	21,782
Blanche R. Solomon Library	
Develop collection	891
Boaz Public Library	
Develop collection	834
Calera Public Library	
Develop collection	9,480
Carl Elliott Regional Library	
Provide RILL program	19,656
Carrollton Public Library	
Develop collection	1,782
Cheaha Regional Library	
Provide community relations program	3,460
Provide RILL program	19,656

Library	*Grant*
Cherokee County Public Library	
Develop collection	$ 891
Choctaw County Public Library	
Develop collection	7,679
Choctawhatchee Regional Library	
Provide RILL program	19,656
Cross Trails Regional Library	
Provide RILL program	19,656
Dadeville Public Library	
Develop collection	834
DeKalb County Public Library	
Develop collection	1,920
Emma Knox Kenan Public Library	
Develop collection	8,342
Emmet O'Neal Public Library	
Develop collection	8,911
Florala Public Library	
Develop collection	1,075
Florence-Lauderdale Public Library	
Develop collection	7,110
Gordo Public Library	
Develop collection	3,072
Guntersville Public Library	
Develop collection	948
Helen Keller Public Library	
Develop collection	6,541
Helena Public Library	
Develop collection	8,911
Horseshoe Bend Regional Library	
Provide RILL program	19,656
Houston-Love Memorial Library	
Develop collection	7,679
Huntsville-Madison County Public Library	
Automation for Subregional BPH	13,758
Provide bookmobile services	20,515
MURL program	13,201
Develop collection	9,480
Jacksonville Public Library	
Develop collection	1,668
Lallouise Florey McGraw Public Library	
Develop collection	9,480

Library	*Grant*
Leighton Public Library	
Develop collection	$ 1,067
Lewis Cooper Jr. Memorial Library	
Develop collection	1,668
Lineville City Library	
Develop collection	8,911
Macon County-Tuskegee Public Library	
Develop collection	7,110
Marion-Perry County Public Library	
Develop collection	1,536
Mildred B. Harrison Regional Library	
Provide high-interest, low vocabulary materials	4,740
Provide RILL program	19,656
Mobile Public Library	
Develop collection	8,911
Searcy Library program	9,220
MURL program	15,842
Montgomery City-County Public Library	
MURL program	15,181
Newton Public Library	
Develop collection	948
North Shelby County Library	
Develop collection	4,740
Oneonta Public Library	
Implement outreach program	9,480
Develop Media-by-Mail	18,960
Pelham Public Library	
Develop collection	9,480
Public Library of Anniston-Calhoun County	
Provide CLSI automation	14,308
Develop collection	7,679
Rogersville Public Library	
Develop collection	3,839
Ruby Pickens Tartt Public Library	
Develop collection	3,564
Saraland Public Library	
Develop collection	8,911
Scottsboro Public Library	
Develop collection	1,574
Develop children's services	13,983
Sheffield Public Library	
Develop collection	7,110

Library	*Grant*
St. Clair County Public Library	
Develop collection	$ 9,480
Talladega Public Library	
Provide CLSI automation	7,676
Trussville Public Library	
Develop collection	8,342
Tuscaloosa Public Library	
Develop collection	7,110
Wheeler Basin Regional Library	
Develop collection (Athens)	8,911
Develop collection (Decatur)	9,480
Develop collection (Hartselle)	8,911
Develop collection (Lawrence County)	8,342
Provide RILL program	19,656
White Hall Public Library	
Develop collection	995

Scholarships

During FY90, the APLS Executive Board awarded one full-time scholarship and seven part-time scholarships for graduate study at the University of Alabama Graduate School of Library Service. The total amount awarded was $10,000.

Library — *Title II*	*Grant*
Jackson Public Library	
For addition	$112,500
Mobile Public Library	
For renovation	125,000
Rainsville Public Library	
For new library	320,335
Washington County Public Library	
For new library	309,224

Library — *Title III*	*Grant*
Alabama Library Exchange	
Operational funding	$119,582
Southeast Alabama Multitype System	
Operational funding	98,850

ALABAMA PUBLIC LIBRARY SERVICE

STAFF

Blane K. Dessy, Director

ADMINISTRATION

Executive Secretary ..... Sherry Hendrix Luna
Administrative Support ..... Margaret A. Batley
Anne Renfroe
Assistant Director ..... Fred D. Neighbors
Administrative Services ..... Eugene C. O'Donnell
Division Secretary ..... Debbie Head
Auditor ..... Jimmie Gray
Business Office ..... Sue Alexander
Gail Broadway
Kim Lambert
Suelane Sansom
Facilities Maintenance ..... Eddie Vaughn
Chris Kellum
Aljean Wilson
Support Services ..... Donald C. Hart
Data Processing Operations ..... Mary Ritch
Programmer ..... Nancy Rhodes
Printing & Publications ..... Julie Hare
Patricia Warner
Project Coordinator ..... Hulen E. Bivins

LIBRARY DEVELOPMENT

Fred D. Neighbors, Head

General Consulting ..... Mary Alice Fields
Margaret Murray
Jim Smith
Christy Tyson

LIBRARY OPERATIONS

Alice G. Stephens, Head

Division Secretary ..... June Parker
Reference and Interlibrary Loan, Head ..... Judy Shepard
Government Documents Librarian ..... Hilda Dent
Reference Librarians ..... Al Craig
Katie Ray
Vince Thacker
Reference Staff ..... Mary Catrett
Lucy Noel
Mary Alice Rich
Interlibrary Loan/Online Searching, Librarian ..... Jane Marks
Interlibrary Loan Staff ..... Judy Jarman
Alice Lones
Gerald Wingertsahn
Technical Services, Head ..... Janet Hamilton
Cataloger ..... Robert Avant
Cataloging Staff ..... Nadine Jenkins
Carolyn Mallard
G. K. Norris
Louise Peacock
State Databases, Head ..... Ruth Evans
AULS Librarian ..... Cathy C. Kellum
Acquisitions/Serials, Head ..... Gloria Norman
Acquisitions Librarian ..... June Brown
Acquisitions/Serials Staff ..... Ronald Barnes
Ann Inman
Jackye Schuler
Audiovisual, Head ..... Robyn Long
Audiovisual Librarian ..... Doradean Barnett
Audiovisual Staff ..... Beverly Davis
Bettye Griswold
Gloria Henderson
Kris Rodgers

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Fara Zaleski, Head

Division Secretary ..... Elise Finley
Circulation Services
Reader Advisors ..... Susan Clements
Mike Coleman
Braille Librarian ..... Jimmy Gibson
Circulation Services Staff ..... Wesley Gantt
Maye Sims
Warehouse Staff ..... David Carrick
Gillie Collins

Production Services
Volunteer Coordinator ..... Richard Grant
Audio Duplication ..... Jim Cooper
Debbie Gibson
Machine Repair ..... Jimmy Pinkerton